

Project		Work Club	
Lead delivery partner		Derby City Council Adult Learning Service	
Theme	Creating Opportunities for training and employment	Priority	3
Activity	Work Club	Budget code	
Project outcomes (from SLA) Average of 10 attendees per session 50 attendees per year Of which: 25 receive Careers Information, Advice and Guidance 40 Referred to additional employability skills/ learning activities 40 increase job search activity e.g. using Libraries 4 case studies to show the positive impact of the Club Additional evidence will include photographs, contribution to local newsletters, involvement in the Big Local Celebration events			
Reporting period dates	April 2017 – June 2017	Nr and age of people benefiting from the project during the reporting period	40 (of which 19 are ABL residents)
Introduction <i>Tell us basic information about the project and its outcomes and aims for reporting period.</i> The broad aim of the Allenton Work Club is to reduce the barriers that job seekers face in gaining employment. The Work Club offers the following: <ul style="list-style-type: none"> • Free access to computers, telephones and stationary • Training in the use of Universal Job Match using the 220Soft Universal Job Match training programme • Coaching and support for individual job search • Evidence of job search activity to meet Job Centre Plus requirements for those claiming Job Seekers Allowance • Opportunity to meet other job seekers • Links to Allenton Library to enable jobseekers to use library facilities for independent job search • Referrals to Careers@Derby for on-site individual careers information advice and guidance (at no cost to Allenton Big Local) 			

Activities undertaken during reporting period

Tell us what you have done and how well things have gone. Include any issues carried over from previous report, activities carried out and any base line monitoring. Please attach photographs, quotes, good news stories etc

The following table shows the numbers achieved against the outcomes required as indicated in the Service Level Agreement. The grey shaded area includes the final quarter reporting and comments:

	30 June 2017 Cumulative total	28 Sep 2017 Cumulative total	21 Dec 2017 Cumulative total	28 March 2018 Cumulative total	Contract target April 2017– March 2018	Comments
No. of sessions held to date	10				48	
Average attendance per session	14				10	
Total No. of new attendees to date	40 (19 from Allenton)				25	
No. who have done job search activities	29				40	
No. who have received IAG advice from Careers@derby	17				25	
No. referred to additional employability / learning activities	12				40	
Case Studies	1	1	1	1	4	

The Job Club continues to grow with numbers averaging 14 a day with a high proportion of those from Allenton and others from the immediate surrounding areas.

We have started to track past users when time allows and have evidence of individuals going on to employment. The atmosphere within the Job Club is friendly and the users help each other and share information around job opportunities. In addition I now have a notice board within the centre reception area where current job vacancies are displayed and updated on a regular basis.

Through utilisation of provider knowledge, I have referred some of the long term users of the job club to Derby Colleges' Towards Work programme. This project offers long term, one to one support for users and is a natural step forward for some of the regulars. The project leader meets the users at the Job Club on a regular basis and they are all undertaking further training through Derby College or are being supported into voluntary work that is specific for their interests.

Links with the Job Centre Plus advisors remain strong and they all know about and refer their customers to the Job Club if appropriate which is reflected in the rising numbers of attendees

Case Study

G was originally referred to see me by his Job Centre Plus advisor for one to one career support for help with writing a new CV. He had been made redundant and was looking for work in customer service or sales, especially in areas where his native language of German would be useful.

As I got to know him it became apparent that he was socially isolated through being unemployed and he was basically lonely.

I informed him about the Job Club and he started to access the club on a regular basis, made friends and I had the chance to get to know him better. He had studied psychology in Germany and was motivated to help people and derived great satisfaction from making a difference. He had started to help other users of the Job Club with IT queries and I asked him if he wanted to volunteer as a support worker. This he did and I could see his self-confidence improve which he took into his approach to job searching. He believed that his age (61) was against him in the workplace but as time went on he started to get more interviews until finally he was able to secure full time employment as a customer sales advisor for a furniture company that imported from Germany. I asked him for some comments regarding how the Job Club was useful and this is what he said.

"I feel the Job Club is vitally important as it gives the job seekers a social gathering point and a purpose which they otherwise might lack. Volunteering for the Job Club was important as a stepping stone for change of career direction and the feeling I am not alone looking for jobs. There is, of course, the hope that your support and the Job Club provides."

Timescales

Is project on track? Yes If not what are you planning to do to address the issues?

Plans for next reporting period *What are you going to do next? Are there any activities we should know about?*

We will continue to review access to the Job Club by non ABL residents. There are several non residents regularly attending the club as most of them live close by. At present there is scope to include them without having any impact on the ABL residents who attend. There is a camaraderie developing amongst the regular attendees that could be lost if attendance was restricted to non-residents and the numbers attending decreased. However if the number of non-residents increase to the extent that ABL residents cannot get the support they need then access to the Job Club by non-residents will be restricted.

Effective tracking for outcomes will be considered for the next 12 months